



“The robust feature packed handheld workforce system for ServiceCEO® which lets you manage field work more efficiently, cost effectively and paper free”

With our ‘use anywhere’ mobile system you can carry out field work reporting with signature and photo capture – even without a full time mobile phone signal.

Key Features

Rapid Job & Task Dispatch

Send jobs & tasks direct from your office to field staff.

Automatic Dispatch Option

Jobs can be sent at a scheduled time without any intervention by office staff – ideal for recurring jobs.

Job Tracking

Monitor field work progress direct in ServiceCEO® from start to finish.

UPDATED Product & Services

Offline access to your full product and service list (with or without prices) lets you search for & add items to jobs & even change prices.

NEW Customer Database

Search for and access key customer and contact information directly on the handheld - without a mobile phone signal

NEW Add Customers & Jobs

Add these on the handheld and sent back to the office. Ideal when your offices are unmanned.

NEW View & Add Equipment

View existing and add new equipment to a customer site

NEW Service Agreements & History

View service agreements & service history at a customer location

UPDATED Put Jobs On Hold

Jobs can be flagged on-hold for situations where parts need to be ordered or return visits are needed.

Signature Capture

Both customer and field staff can sign on screen when job is finished.

UPDATED Digital Photographs

Take and attach digital photos to each job. Add your own captions.

UPDATED Payments and Discounts

Record any payments collected on-site and add payment discounts if required.

Create Follow Up Jobs

This will automatically create new jobs or tasks in ServiceCEO®.

NEW Supervisor & Team Facilities

Send jobs to all team members. Team leaders can see team members and complete work details for the whole team.

Time Cards

Log and review travel, job and non-job time cards then send directly to ServiceCEO® for processing.

Adobe PDF Job Sheet

ServiceCEO Mobile automatically creates an Adobe PDF job sheet with embedded signatures and photos. Linked and viewable directly in ServiceCEO®.

Automatic E-mailing

Option to send the PDF job sheet direct to customers when a job is finished.

UPDATED Custom Forms Service

Inspection forms, check sheets, whatever paperwork you use, we can give field staff direct access to electronic copies on their handhelds. Completed forms arrive back at your office as Adobe PDF documents.



“We started with ServiceCEO Mobile as beta testers from the beginning and have never looked back. If you have techs in the field it is well worth the effort to take them up on their free trial.”

Kevin Ridge
Ridge Electric - Fresno, California

No Signal – No Problem

ServiceCEO Mobile is designed to cope with the varying quality in mobile phone reception. Field staff can complete any jobs they have on their handheld - even without a mobile phone signal. Work is simply transmitted back ‘behind the scenes’ when the signal returns

Secure Reliable Messaging

ServiceCEO Mobile is powered by Motivity, a smart mobile data system used daily by businesses worldwide that rely on the service for their field work.

Motivity uses intelligent ‘push’ messaging technology to send work information direct to the handheld devices - similar to receiving text messages on your mobile phone. There is no synchronizing required by field staff.

System Requirements (for v1.0.31)

Office:

- ServiceCEO® v6.2 or v7.0 Office
- ServiceCEO® v6.2 or v7.0 API
- Internet access

Handheld:

- Touch screen PDA with built in Phone
- Stylus (for signature capture)
- Windows Mobile 5 or 6
- GPRS Data Access
- Camera Optional

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